

WARRANTY-HC (all models utilizing R-290 refrigerant)

United States of America & Canada

SEVEN (7) YEAR PARTS, LABOR AND COMPRESSOR WARRANTY

National Refrigeration & Air Conditioning Products, Inc., d/b/a Continental Refrigerator, warrants to the original purchaser of every new Continental Refrigerator self-contained unit that all parts and equipment, including the R-290 compressor, are free from defects in material and workmanship, under normal use, proper maintenance and service for a period of seven (7) years from the date of installation, or eighty-seven (87) months from the date of shipment from Continental Refrigerator, whichever comes first. Normal use, proper maintenance and service refers specifically to the actions and descriptions detailed in the Continental Refrigerator Installation and Operations Manual. This warranty does not cover normal wear parts such as light bulbs and gaskets.

Improper operation due to incorrect installation, negligent or improper cleaning and maintenance, out-of-tolerance voltage conditions, inadequate wiring, and accidental damage are not manufacturing defects and not covered under this warranty. Purchasers must clean condenser coils regularly to avoid warranty voidance. The manual recommends monthly cleaning.

This warranty excludes adjustments such as cabinet leveling, hinge modifications, caster or leg adjustments, and control settings. This warranty excludes damage caused by water and/or moisture from other appliances, or damage due to improper cleaning. This warranty excludes equipment failure resulting from unauthorized modifications to the unit.

Continental Refrigerator will repair or replace, including labor, any defective part of the product. We reserve the right to inspect any claimed defect, and the warranty applies only if our examination finds the parts, equipment, or compressor defective. The use of non-authorized services or non-OEM parts voids the validity of this warranty. Defective parts must be returned to us within thirty (30) days. The return should include the cabinet model, serial number, and a return material authorization number provided by the manufacturer. This warranty does not cover any shipping costs.

The labor warranty covers self-contained units only, during standard working hours, and excludes overtime rates. Before employing labor, the purchaser must contact the factory for service authorization by calling directly or requesting service through our website. To be covered, purchasers must supply a labor invoice along with the service authorization number within thirty (30) days of the date of completion. In any event, all work must be completed within ninety (90) days of the service authorization date. This warranty does not cover special installations or applications, including those in remote locations. Any installation that requires additional work or travel to access the unit for service is the responsibility of the purchaser.

THIS WARRANTY REPLACES ALL OTHER EXPRESS, IMPLIED, OR STATUTORY WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. WE DO NOT ASSUME, NOR AUTHORIZE OTHERS TO ASSUME, ANY OBLIGATION OR LIABILITY RELATED TO THE SALE OF THESE PRODUCTS.

This warranty is valid only for the original purchaser and cannot be assigned.

This warranty is void outside the USA and Canada and does not cover misuse, neglect, alteration, accidents, or damage from transportation, flood, fire, acts of terrorism, acts of God, or natural disasters, as determined solely by Continental Refrigerator.

CONTINENTAL REFRIGERATOR SHALL IN NO EVENT BE LIABLE FOR CONSEQUENTIAL OR SPECIAL DAMAGES, INCLUDING INDIRECT, PUNITIVE, LOSS OF USE, PRODUCT LOSS, DOWNTIME, OR LOST PROFITS, RELATED TO THE PRODUCT OR ITS USE. THE PURCHASER'S REMEDIES ARE EXCLUSIVE. CONTINENTAL REFRIGERATOR'S TOTAL LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE COMPONENT IN QUESTION, REGARDLESS OF CONTRACT, WARRANTY, NEGLIGENCE, INDEMNIFICATION, STRICT LIABILITY, TORT, OR OTHER GROUNDS.

See our Service Guideline at <http://www.continentalrefrigerator.com/service-parts/> for additional information regarding service and warranty coverage.